

realme Service Center & Collection Point Ramadan Service Time Schedule

Division	Service Center Name	Hotline	Service Hours	Holiday	Address	
Dhaka	Uttara	ESC	01309026451	10:00 am - 05:00 pm	Wednesday	Shop No: 04, Level: 07, Plot No 9/B, Sector: 08, Polwel Carnation Shopping Center, Uttara, Dhaka.
	Old Dhaka	ESC	01309026471	10:00 am - 05:00 pm	Sunday	Shop No: 6/1 and 6/2, Level: 05, Paltan China Town Shopping Complex, 68 Naya Paltan, Dhaka.
	Basundhara City	ASC	01309026465	10:00 am - 05:00 pm	Tuesday	Shop-97-100, block-C, Level -5, Bashundhara Shopping Complex, Panthopath, Dhaka
	Mirpur	ASC	01309026464	10:00 am - 05:00 pm	Sunday	Shop-203, Level: 01, Parbata Tower, Mirpur-10, Dhaka.
	Gazipur	ESC	01309026460	10:00 am - 05:00 pm	Saturday	Shop No:02, Level: 03, Anupam Super Market, Gazipur Chowrasta, Gazipur.
	Tangail	ESC	01309026473	10:00 am - 05:00 pm	Friday	Level: 02 (3rd Floor) , Hazi Mainuddin Super Market(Santi Hotel), Opposite side of Zahaj Building, Club Road, Tangail
	Narayangonj	ESC	01309026462	10:00 am - 05:00 pm	Friday	Shop No. 711, Level-07 (Floor-6), Fazar Ali Trade Center, Bangobondhu Road, 02 No. Railgate, Narayangonj-1400
	Kishoreganj	ACP	01680373750	10:00 am - 08:30 pm	Friday	Shop no - 04,Under ground,Samad Plaza,Puran Thana, Kishoreganj
	Faridpur	ACP	01712681111	10:00 am - 08:30 pm	Friday	Mobile dot com, 4/2 MR Plaza, 3rd Floor, Janata Bank Mor. Faridpur.
	Savar	ACP	01613666033	10:00 am - 07:00 pm	Saturday	Hobi telecom (office), savar city center 4th floor, Savar
	Manikganj	ACP	01639291373	10:00 am - 08:30 pm	Friday	realme Store showroom, 89 Shahid Rofiq Sarak, Manikganj Town, Manikganj.
	Voerob	ACP	01753648833	10:00 am - 07:00 pm	Friday	Mobile gallery image shop,Habib super market,Cinema road,voerob bazar,Voerob
	Narsingdi	ACP	01722776852	10:00 am - 08:30 pm	Friday	Khan Telecom showroom, BRTC Market, Narshingdi Sadar, opposite of Awamilig Office.
	Shariatpur	ACP	01712535736	10:00 am - 07:00 pm	Friday	Kathabank international Showroom, DC Court, Shariatpur sadar, Shariatpur
	Pangsha Rajbari	ACP	01303567944	10:00 am - 07:00 pm	Friday	Pangsha Electronics, Kazi super market, Station road, Pangsha, Rajbari
	Rajbari	ACP	01740886533	10:00 am - 07:00 pm	Friday	Pangsha Electronics, Kazi super market, Station road, Pangsha, Rajbari
	Dohar	ACP	01835108050	10:00 am - 07:00 pm	Friday	Athoi Telecom,Hazi Akkel ali super market Joypara Purbo bazar, Dohar, Dhaka.
Gopalganj	ACP	01771226121	10:00 am - 07:00 pm	Friday	Molla Telecom, Shop no:01, Keramot Ali Plaza, DC road,Chourangi,Gopalganj	
Madaripur	ACP	01758522685	10:00 am - 07:00 pm	Friday	Kazi telecom,City plaza, Madaripur sadar, Madaripur	
Mymensingh	Mymensingh	ASC	01309026458	10:00 am - 05:00 pm	Friday	27 CK gosh Road,(Opposite side of Chayabani Cinema Hall), Shopno nir Tower, level 3, Mymensingh.
	Jamalpur	ACP	01710267987	10:00 am - 07:00 pm	Friday	Pervaz Smart Zone, Medical collage Road , Jamalpur Sadar.
	Sherpur	ACP	01747744433	10:00 am - 07:00 pm	Friday	Lamia traders, sohid bulbul sorok, town hall mor,sherpur town,sherpur.
	Netrokona	ACP	01712059001	10:00 am - 07:00 pm	Friday	Mobile media2, Khodeja complex,Teri bazar moor, Netrokona sadar
Khulna	Khulna	ESC	01309026459	10:00 am - 05:00 pm	Friday	Islam traders, Sheikh para, 18 KDA Avenue, Madhumati Bank building, Level 3 (2nd Floor), Tatul tola Mor, Khulna..
	Jessore	ESC	01309026467	10:00 am - 05:00 pm	Friday	Rownok Chamber, Level 2 (3rd Floor), Holding No- 1,Hatkhola Road, Jashore.
	Kushtia	ACP	01791238289	10:00 am - 08:30 pm	Friday	Aristo Computer, 279 N.S.Road, Kushtia
	Satkhira	ACP	01303244903	10:00 am - 08:30 pm	Friday	Mohammadia Digital, Gazi Market, Radhanagor, Satkhira
	Jhenaidah	ACP	01787428685	10:00 am - 08:30 pm	Friday	Mrs Maruf Telecom showroom, Agnibina shorok, Zela parishad market, Sadar Jhenaidah
	Chuadanga	ACP	01972374027	10:00 am - 08:30 pm	Friday	Bangladesh telecom plus, Abul Kashem Road,Jowarder Tower, Badurtola,Chuadanga
	Meherpur	ACP	01977809090	10:00 am - 08:30 pm	Friday	Afiea Telecom Showroom,Osmaniya Super Market, Kasharipara bazar main road,Meherpur
Sylhet	Magura	ACP	01711465276	10:00 am - 08:30 pm	Friday	Realme Exclusive showroom, College Road, north side of Sonali bank, Magura
	Sylhet	ESC	01309026470	10:00 am - 05:00 pm	Friday	Level: 03, R N Tower, Chowhatta, Sylhet.
	Hobigonj	ACP	01601765214	10:00 am - 08:30 pm	Friday	Shop name: Realme store, Town Hall Road, Hobigonj shodor, Hobigonj
Rangpur	Sunamgonj	ACP	01782591555	10:00 am - 08:30 pm	Friday	Shop Name: Urmi Telecom, Station Road,Kalibari point,Sunamganj
	Rangpur	ESC	01309026454	10:00 am - 05:00 pm	Monday	Shop No: 44 & 49, Level: 04, RAMC Shopping Complex, Cantonment Road, Rangpur.
	Dinajpur	ESC	01309026453	10:00 am - 05:00 pm	Friday	Level: 02, Aftab Plaza, Zora Bridge , Munshipara , Dinajpur.
	Kurigram	ACP	01785092023	10:00 am - 08:30 pm	Friday	Realme store, Infront of Rupsha Hotel, Bazar road, Kurigram
	Nilphamari	ACP	01919149785	10:00 am - 08:30 pm	Friday	Sohel Rana Telecom, Shop no - 15, Block - J, Ground Floor, Saidpur Plaza, Saidpur, Nilphamari.
	Thakurgaon	ACP	01796951079	10:00 am - 08:30 pm	Friday	Realme Store, B.B.ROAD, CHOURASTA, THAKURGAON
	Gaibandha	ACP	01308176735	10:00 am - 08:30 pm	Friday	Amin Telecom, Shop No-2, Gaibandha sadar, Gaibandha-5700
Rajshahi	Panchagarh	ACP	01717179360	10:00 am - 08:30 pm	Friday	realme Store,Cinema Road, Panchagor Sador, Panchagarh.
	Rajshahi	ESC	01309026449	10:00 am - 05:00 pm	Friday	Level: 03 (2nd Floor), Aftab Plaza, Station road, New market, Rajshahi.
	Pabna	ESC	01309026450	10:00 am - 05:00 pm	Friday	Level:03 (floor-2), Akteruzzaman Tower, Traffic Moar, Hamid Road, Pabna Sadar-6600, Pabna
	Bogra	ESC	01309026457	10:00 am - 05:00 pm	Friday	Shop No: (4, 5 and 6), Level: 04, Ranar Plaza, T/A Nabab Bari Road, Bogura.
	Natore	ACP	01751425713	10:00 am - 08:30 pm	Friday	Saha Enterprise, (near to richman showroom and branc bank), Old bus stand, kanaikhali, natore
	Belkuchi	ACP	01306081592	10:00 am - 07:00 pm	Friday	Shotota Enterprise, Siddik Plaza, Mukondogati, Belkuchi, Sirajgonj.
	Chapainawabgonj	ACP	01718824205	10:00 am - 08:30 pm	Friday	Haque Telecom,Borandra More,Sadar,chapainawabgonj
	Naogaon	ACP	01735562119	10:00 am - 08:30 pm	Friday	MS BS Store showroom, Abdul Jalil Super market, Main Road, Naogaon
	Joypurhat	ACP	01763853566	10:00 am - 08:30 pm	Friday	Hello Joypurhat Showroom, Batar Mor,sadar road, Joypurhat
	Ullapara	ACP	01711393090	10:00 am - 07:00 pm	Friday	Mobile mela realme brand shop, Ullapara Bazar, Sirajgonj.
Sirajgonj	ACP	01300230032	10:00 am - 07:00 pm	Friday	BS store, Station Road, khedon Sarder more Shop no 3,Sirajganj,	

Service and Complaints Hotline: +880 9610-55555 (09:30 AM To 04:00 PM, Friday Off)

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Remark: ESC means Exclusive Service Center, ASC means Authorized Service Center, ACP means Authorized Collection Point

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Chattogram	Chattogram ESC	01309026472	10:00 am - 05:00 pm	Friday	Level: 08, Akhtaruzzaman Center, Type C, Agrabad, Chattogram.
	Lohagara ACP	01755011114	10:00 am - 08:30 pm	Friday	Star Telecom, Shop No A4, Best chowdhury plaza, Lohagara, CTG
	Cox's Bazar ACP	01690131185	10:00 am - 08:30 pm	Friday	Sazzad Mobile shop, Bilkis shopping complex, 2nd Floor,Cox's Bazar.
	Cumilla ESC	01309026463	10:00 am - 05:00 pm	Friday	Level: 07, Sattar Khan Complex, A. K. Fazlul Haque Road, Kandirpar, Monoharpur, Cumilla.
	B.baria ACP	01968876003	10:00 am - 08:30 pm	Friday	Star Distribution, kalibari mour near SA paribohon couriers service office, B.baria.
	Noakhali Maijdee ACP	01648692958	10:00 am - 08:30 pm	Friday	R K Mobile Center, Paris Plaza, Maijde Town Hall More, Sadar, Noakhali.
	Noakhali ACP	01826995997	10:00 am - 08:30 pm	Friday	Imam Telecom Realme Showroom, Morshed Alom Complex, 3rd floor, Shop: 65-73, Korimpur Road, Chowmuhani, Noakhali
	Laxmipur ACP	01712031998	10:00 am - 08:30 pm	Friday	Tahiya Enterprise,Chack bazar,Laxmipur
	Feni ACP	01857673737	10:00 am - 08:30 pm	Friday	Mobile Cafe,Mohipal plaza,1st floor,Shop No : 29 , Feni
	khagrachari ACP	01820711750	10:00 am - 08:30 pm	Friday	Subaha mobile shop showroom, Shapla chottor, sodor khagrachari.
	Chandpur Hajiganj ACP	01728886466	10:00 am - 08:30 pm	Friday	Mobile point, Powro Super Market, Hajiganj, Chandpur.
	Chandpur ACP	01690204441	10:00 am - 08:30 pm	Friday	Jenesys Telecom, Shop No : 1, Shahriyar Super Market West Bazar, Hajiganj Chandpur.
Barishal	Barishal ASC	01309026461	10:00 am - 05:00 pm	Friday	Level: 01, Rauf Super market, 143, Sador road Barishal, Barishal-8200.
	Patuakhali ACP	01722277754	10:00 am - 08:30 pm	Friday	Ridoy Telecom, Chakbazar, Patuakhali Sadar, Patuakhali.
	Pirojpur ACP	01672779164	10:00 am - 08:30 pm	Friday	Shop no 05, Zilla Porishod Market, Pirojpur Sodor.
	Jhalokati ACP	01744668833	10:00 am - 08:30 pm	Friday	M/S Enayet brothers 2 Showroom, 24 Kalebary Road, Jhalakati.
	Bhola ACP	01771590005	10:00 am - 08:30 pm	Friday	Bismillah tech, Selim Shopping Complex, Sadar Road Bhola.

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