

### **Unwanted messages and calls blocking guide**

The device supports blocking unwanted messages and calls.

For unwanted messages blocking, please choose below method according to the Messages app that the device supports to enable the message blocking function.

#### **Method 1:**

Open the Messages app — Tap the “three-dot” menu — Tap “Settings” — Tap “Spam protection” — turn “Enable spam protection” on.

Open the Messages app — Tap the “three-dot” menu — Tap “Spam & blocked”, spam and blocked messages appear here.

#### **Method 2:**

Open the Messages app — Tap the “three-dot” menu — Tap “Block & filter” — Tap the “three-dot” menu — Tap “Block & filter” — Tap the “Blocked messages”. You can choose the blocking mode based on your needs.

Open the Messages app — Tap the “three-dot” menu — Tap “Block & filter” — “Blocked messages”, blocked messages appear here.

For unwanted calls blocking, please choose below method according to the Phone app that the device supports to enable the calls blocking function.

#### **Method 1:**

1. Open the Phone app — Tap the “three-dot” menu — Tap “Settings” — Tap “Caller ID and spam”. You can choose the blocking mode based on your needs.

2. Open the Phone app — Tap the “three-dot” menu — Tap “Settings” — Tap “Blocked numbers” — turn “Unknown” on. You can choose the blocking mode based on your needs.

3. You can also block unwanted numbers manually:

Open the Phone app — Long press the number you want to block — Tap “Block/report spam” — Tap “Block”.

#### **Method 2:**

Open the Phone app — Tap the “three-dot” menu — Tap “Block & filter” — Tap the “three-dot” menu — Tap “Block & filter” — Tap the “Block calls”. You can choose the blocking mode based on your needs.

Open the Phone app — Tap the “three-dot” menu — Tap “Block & filter” — “Blocked calls”, blocked calls appear here.

**Note:** The Messages and Calls blocking features may vary, please refer to the actual feature(s) / service(s) provided by your device, you may also consult local customer service for more information.